

## pepper secures Thomas Conseil as Head of After Sales & Service

**Denkendorf, 15.11.2021** - With Thomas Conseil in his position as Head of After Sales & Service, pepper motion GmbH is strengthening its existing customer support. Conseil is responsible for the establishment, expansion and ongoing upkeep of the international pepper service network designed to provide a wide range of customer-friendly services worldwide.

### Focus on Customer Satisfaction

The primary goal of Thomas Conseil's team is to ensure the highest level of customer satisfaction. This includes a professional, competent service network for maximum vehicle and guaranteed spare parts availability and the establishment of further services. The integration of the charging infrastructure into the service, a mobile on-site customer service, predictive maintenance or an electricity fuel card, for example, should generate added value for pepper customers and thus make it easier for them to concentrate on their core business.

"We are very pleased to have gained Thomas, an absolute expert from the commercial vehicle sector, for our team. pepper stands for quality and reliability - values that we also live by within our customer and partner network. With his team, Thomas will create the framework for this - the goal is always to ensure fast and reliable service, which is essential for the industry," explains Andreas Hager, Managing Director of pepper motion GmbH.

### Resumé Thomas Conseil

Most recently, the trained forwarding merchant and business administrator was responsible for direct sales throughout Germany at PEAC Mobility GmbH. Previously, he held various positions at companies including Kögel Trailer GmbH, SIXT GmbH & Co. Autovermietung KG or MAN Truck & Bus AG in sales, customer service and service areas.

Thomas Conseil describes his personal vision for his new role at pepper as the world's first digital OEM as follows: "For me, the particular appeal of building up the service network and the service organization lies in challenging established structures and processes of the 'old commercial vehicle world' and - where it makes sense to do so - trying out new digital paths and pursuing them consistently. The aim is to create a win-win-win situation with sustainable mobility solutions from pepper - for the climate and the environment, for our customers, and ultimately, of course, for the entire pepper company."



Thomas Conseil, pepper motion GmbH

**About pepper motion GmbH:**

pepper – electrifying transportation! The German, privately financed company with headquarters in Denkendorf and offices in Garching near Munich employs almost 100 people.

As the first digital OEM worldwide (without its own warehousing and manufacturing), pepper offers innovative solutions for the electrification (retrofitting) of used and new commercial vehicles such as trucks in distribution transport, buses in local public transport (LPT), and municipal vehicles.

pepper is ISO 9001 certified and as such is the only supplier of conversion solutions to ensure operational safety according to international automotive industry standards such as ISO 26262 for functional safety. A network of international partners guarantees service and availability across Europe.

With its holistic approach to telematics, charging infrastructure, fleet management and autonomous driving, the company designs quickly implementable and cost-efficient solution packages for sustainable mobility transformation and a "second life" for existing commercial vehicles. They effectively support the implementation of the CO2 reduction targets in accordance with the European Green Deal Agreement and the Clean Vehicles Directive, which will come into force in 2021.

pepper was awarded the German Mobility Prize (2018) and the Austrian VCÖ Mobility Prize (2019), as well as being voted one of the top 50 start-ups in Europe in the field of mobility (2020, EUSP).

The subsidiary pepper motion Austria GmbH, based in Vienna, is the pepper Group's development center. pepper is represented with further sales locations in Italy, Poland and Bulgaria.

More information: [www.peppermotion.com](http://www.peppermotion.com)

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